

2018 is in full effect, and here at Vixen Workout are so we're looking forward to our most exciting year yet. As we continually strive to bring you the best experience at Vixen Workout Studio, we want to ensure that we keep you informed about practices and policies, which we have recently updated.

Please take a minute to review our 2018 policies.

- Videotaping in class is not allowed in class by class attendees.
- No live streaming on social media in class by class attendees.
- Vixen Workout HQ has permission film and live stream on social media.
- Only water is allowed in the Studio dance room.
- No alcohol of any kind is allowed on Vixen Workout Studio premises. If you wish to celebrate a birthday or special occasion with alcohol, you must book a private party.
- Please make use of the cubbies in the dance room for your belongings. No bags should be placed on the floor around the room.
- Showers are for Members Only.
- Hand and bath towels are for Members Only.
- All class cancellations must be made up to one hour prior to the start of the scheduled class time.
- The Late Cancellation Fee is waived for Members if members cancel their class up to one hour prior to the start of the scheduled class time, by emailing Vixen Workout Studio via [studio@vixenworkout.com](mailto:studio@vixenworkout.com) or by calling the Studio at 786-334-6802.
- If a Member does not attend their scheduled class and fails to email Vixen Workout Studio via [studio@vixenworkout.com](mailto:studio@vixenworkout.com) or call the Studio at 786-334-6802 up to one hour prior to the start of the scheduled class time to cancel, they will be charged a No Show Fee of \$15.00.
- Single class and class package holders who fail to cancel within one hour of the start of their scheduled class time are not eligible for a refund for their missed class
- Single class and class package holders who properly cancel their scheduled class within one hour of the start of the scheduled class time will be credited the class to their account with a \$5.00 fee.
- Intro offer clients are not subject to late fees.

- Intro offer clients may only take one class per day at Vixen Workout Studio.
- VXN Apparel can only be exchanged within 14 days of purchase with a copy of the receipt.
- To be eligible for a VXN Apparel exchange, merchandise must have all tags attached and may not have been worn.
- There are no refunds for VXN Apparel. You can only exchanges the item(s) or receive an account credit to be used only on VXN merchandise only.
- All VXN Apparel must be tried on before class, not afterwards.

We can't wait for what 2018 has waiting for the Vixen Army and want to thank you for being part of ur community of women. If you have any questions feel free to drop us a line at [studio@vixenworkout.com](mailto:studio@vixenworkout.com)